

[Mark Ramser](#) is a Certified Quality Auditor (CQA), Certified Quality Engineer (CQE), and Six Sigma Black Belt with over 25 years of quality management experience across multiple industries. He received his Bachelor of Science in Mechanical Engineering (BSME) from Kettering University and completed his Master's in Business Administration (MBA) from Case Western Reserve University. Mark was previously the Senior Global Director of Quality Assurance for the Industrial and Healthcare Materials Group at Avery Dennison. He primarily focused on the Vancive Medical Technologies division. While there, he also focused on harmonizing quality management systems globally to be compliant with: ISO 13485, Title 21 CFR Part 820, ANVISA (Brazil), KGMP (Korea), Medical Device Single Audit Program (MDSAP) and the Medical Device Regulations (MDR). During Mark's time at Vancive Medical Technologies, he successfully led the due diligence and integration of the acquisition of Finesse Medical in Longford Ireland. Mark developed the transition plan to move finished medical device manufacturing between sites to optimize the manufacturing footprint.

Additionally, while at Avery Dennison, Mark led the upgrade of regional new product development processes into a more robust, globally harmonized system that reduced development times 25%, reduced initial product complaints by 50% and improved margins by 25%. He drove the cultural and systems changes for the organization to move from a medical components manufacturer to a class II and III medical device manufacturer.

Prior to Avery Dennison, Mark was a Partner at Advanced Quality Sourcing Solutions, a global sourcing and consulting firm. In this capacity, he developed global sourcing strategies for small businesses by identifying current supplier performance issues and transitioned to higher performing suppliers. Mark was also the Director of Quality and Global Supplier Development for a mobility and respiratory medical device manufacturer.

Between 2010 and 2018 Mark participated in 10 FDA site inspections, including one in China, two in Belgium and seven in the U.S. In addition, he participated in the following international regulatory agency audits: ANVISA, KGMP and MDSAP. Earlier in his career Mark had various assignments in Quality, Supply Chain and Operations in Industrial, Aerospace and Automotive companies.

Mark is married to Connie and lives in Strongsville, OH. During his spare time, he enjoys working out and spending time with his family.